

Customer Notice:

As our customer, you're a part of our community – that's why we wanted to reach out.

It goes without saying our thoughts are with everyone affected by the outbreak of the COVID-19 virus. The impacts are huge on local communities and across the island of Ireland. We support the measures being introduced to limit the spread of the virus.

At BEenergy we are taking this very seriously. Our COVID-19 response team is monitoring the situation and considering the guidance issued by the Department of Health, and Health Service Executive to help prevent the spread of the virus.

We have solid plans in place to ensure that we can continue to serve our customers as the situation continues to evolve, including a situation where we may need to temporarily close our customer services centre.

To ensure there is no disruption to service we have implemented the technology to ensure all of our employees can work-from-home if necessary, and have introduced a series of digital collaboration tools to minimise disruption where possible. Our telephone service will be fully operational during this period.

If you have any questions or queries about the measures we have taken, please contact our customer service on 1800 817 383 or email us at info@beenergy.ie we are also monitoring our social media channels Facebook and Twitter.

Thank you for your patience and support during what is a challenging period for everyone. We want to reassure you that we're doing everything possible to support our customers at this challenging time

BEenergy
Customer Service Team